**Drimnin Community Broadband C.I.C. Ltd**

**Registration Form**

***Please fill in all details below and send it to*** drimnincommunitybroadband@gmail.com***. Please use an email address that will not be changed when you connect to the DCB service, (a gmail address rather than an email address may cease when you change internet provider).***

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| **Services required (tick which required)** |
| **Property Name** | **Standard Service £27.50 per month (please tick below)** | **Premium Service** **£50.00 per month (please tick below)** |
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| If you are signing up for a connection after 1st August 2018 a Connection Charge will be due to cover the costs of installing the equipment at your Premises |
| **Customer details** |
| **Title:**  | **First Name:** | **Surname:**  |
| **Address****Postcode** |  |
| **Email** |  |
| **Telephone** |  | **Mobile** |  |
| **Important Points to Note**1. At exceptionally busy times, our service speeds may fall below our targets
2. Service may be interrupted or slowed down by bad weather.
3. There is no limit to the amount of data you can download, unless you are behaving in a way which affects other customers, for example by downloading very large amounts of data for lengthy periods. On all service subscriptions we operate a "fair usage" policy. Within this policy your connection can be used in a manner that is compliant with appropriate legislation. Where download volumes are, in our opinion, excessive we reserve the right to restrict such excessive usage in order to preserve the service for other users of the service.
4. If our costs rise, we may need to put prices up.
5. You must sign up for a separate service for each habitable building for which you are the responsible member: you are not permitted to use the same service for two houses.
6. The full terms and conditions of our service are set out in our contract
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| **Fee and payment details** * Fees cover a calendar month, or part thereof (no partial payment or refunds permitted for unused part of month)
* In order to sign up for the service, you are required to pay the first month’s Fees, and Connection Charge, if applicable, in advance. If signing up in July 2018, the first monthly payment must reach our account by August 3rd.
* The remainder of your Fees must be paid by standing order only, in advance. Fees must reach DCB by the 3rd of each calendar month (see below for payment details)
* You may request an upgrade to your subscription package at any time by emailing DCB. We will inform you from which calendar month the upgrade will take effect and it is your responsibility to increase your standing order
* Upgrades may incur a one-off fee which will be advised at the time of the request
* No downgrade to lower service offering is permitted within the term of the contract.

**Bank Payment Details – Transfers and Standing Order to:****Company:** Drimnin Community Broadband CIC **Bank:** HSBC, 118 Princes Street, Edinburgh, EH2 4AA, **Sort code:** 40 20 54, **Account:** 70644110 Reference: your surname |
| **For office use** |
| **Order confirmed on:** | Invoice requested? **Y/N** | Member reference: |
| **Emailed Member** **Y/N** | Confirm order: | Payment due date (1st Payment): |

Copies of DCB Acceptable Use Policy, Terms and Conditions can be obtained from Our Website or by email request to drimnincommunitybroadband@gmail.com